

Sample RFP Questions for Compliance Monitoring and Auditing Tools

When issuing an RFP for a compliance monitoring and auditing tool, healthcare organizations should ask vendors to address:

1. What PHI/PII risk detection capabilities are built into the platform?
2. Can the tool detect tag firing violations in real time?
3. Does it integrate with my existing CMP and tag manager?
4. What deployment options are available? Is code installation required?
5. Can alerts be routed to Slack, Jira, or ticketing systems?
6. How are audit logs stored, structured, and exported?
7. Does the vendor support use in HIPAA-regulated environments?
8. What customer support and onboarding resources are included?
9. How is performance impact minimized during site scans?
10. Can the platform simulate real-world journeys and cross-domain flows?



intros@wheelhousedmg.com



www.wheelhousedmg.com

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