

Privacy Compliance Evaluation Checklist for Analytics Platforms

Use this checklist to validate vendor claims during evaluation:

BAA
□ Vendor agrees to HIPAA BAA without exception.
□ Contract includes PHI governance, breach notification, and audit support.
Data Handling
□ PHI suppression enabled by default.
□ URLs, IP addresses, and form inputs cleansed or masked.
□ Encryption in transit and at rest.
Hosting & Deployment
□ HIPAA-eligible hosting available (private cloud, on-prem, or managed).
□ Server-side event collection supported.
□ No PHI stored in vendor-controlled environments without explicit governance.
Consent & Governance
□ Real-time CMP integration.
□ Conditional event firing based on consent.
□ Configurable data retention policies.
□ Full audit logs of all activity.
Usability
□ Interface accessible to marketing and compliance teams.
□ Training and healthcare-specific resources available.
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